

**Bierman, Geesing, Ward & Wood, LLC**  
ATTORNEYS AND COUNSELORS AT LAW

4520 East-West Highway, Suite 200  
Bethesda, Maryland 20814

301-469-3504  
Fax: 240-482-0898

HOWARD BIERMAN (MD, VA, DC, MA)  
JACOB GEESING (MD, DC)  
CARRIE M. WARD (MD, DC)  
STEPHEN B. WOOD (VA)


20 October, 2011

Ken Krabitz  
Color by Design  
1587 Sulphur Spring Road  
Suite 109  
Arbutus, MD 21227

Dear Mr. Krabitz,

I want to thank you and your crew for the excellent job that they did in repairing the door in our office. In contrast to the previous (shoddy) "repair" job performed by one of your competitors, where the crew drilled some screws and hoped that they connected with something substantial, your crew took the time to do the job right and actually solve the problem. I appreciate that. I am forwarding a copy of this letter to Seth Kulla and Jonas Gojam of our Building Management team so that upon their recommendation, other tenants might also have the benefit of having a job done the right way. Thanks again.

Sincerely,



Keith Bolton  
Office Administrator

Cc: Seth Kulla/Jonas Gojam